# CHARTER FIBERLINK SC-CCO, LLC

Betty Sanders Director - Regulatory Affairs Direct: 314-288-3259

October 12, 2011

## VIA ELECTRONIC FILING

Mr. Charles Terreni
Chief Clerk
Public Service Commission of South Carolina
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC (Charter) Tariff (s) No. 4. Enclosed the following tariff pages listed below carry an effective date of October 13, 2011.

13 <sup>th</sup> Revised Page No. 2	1 <sup>st</sup> Revised Page No. 19.1.1	3 <sup>rd</sup> Revised Page No. 19.2
3 <sup>rd</sup> Revised Page No. 19.6	1 <sup>st</sup> Revised Page No. 19.7	4 <sup>th</sup> Revised Page No. 21
Original Page No. 21.1	Original Page No. 21.2	4 <sup>th</sup> Revised Page No. 24
Original Page No. 24.1	1 <sup>st</sup> Revised Page No. 25	

In this filing, Charter is establishing new prices for existing services which are available for business customers through our National Accounts Channel.

Questions regarding this filing may be directed to me at 314 288-3259 or to Sheerie Green at 314 288-3327.

Sincerely,

Betty Sanders

Enclosure(s)

#### **Check Sheet**

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision	Page	Revision
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 15.1 16 17 18 19 19.1 19.1 19.2 19.3 19.4 19.5 19.6 19.7 20 21 21.2 22 23 24 24.1 25	Original 13 <sup>th</sup> Revised* 1 <sup>st</sup> Revised Original Original Original 1 <sup>st</sup> Revised 2 <sup>nd</sup> Revised Original Original Original Original Original Original Original 1 <sup>st</sup> Revised Original 1 <sup>st</sup> Revised Original 1 <sup>st</sup> Revised Original 1 <sup>st</sup> Revised 1 <sup>st</sup> Revised 4 <sup>th</sup> Revised 4 <sup>th</sup> Revised 2 <sup>nd</sup> Revised 1 <sup>st</sup> Revised 1 <sup>st</sup> Revised 4 <sup>th</sup> Revised 1 <sup>st</sup> Revised 0riginal 1 <sup>st</sup> Revised 1 <sup>st</sup> Revised 1 <sup>st</sup> Revised 1 <sup>st</sup> Revised 0riginal 1 <sup>st</sup> Revised				

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#### SC PSC TARIFF No. 4

1<sup>st</sup> Revised Page No. 19.1.1 Replaces Original Page No. 19.1.1

## 5.5. Long Distance Services for Business (cont'd)

#### Charter Business® Long Distance Plans

The following Charter Long Distance Plans can be combined with the Charter Basic Local Service line on an account basis. The amount of long distance provided in each long distance plan will be shared by the total number of lines, per account, per location and not on a per line basis.

#### Charter Business® Long Distance 100 Minutes Plan

Includes monthly charge and per minute rate over 100 minutes (refer to Appendix B for rates)

## Charter Business® Long Distance 300 Minutes Plan

Includes monthly charge and per minute rate over 300 minutes (refer to Appendix B for rates)

## Charter Business® Long Distance 600 Minutes Plan

Includes monthly charge and per minute rate over 600 minutes (refer to Appendix B for rates)

#### Charter Business® Long Distance 1000 Minutes Plan

Includes monthly charge and per minute rate over 1000 minutes (refer to Appendix B for rates)

#### Charter Business® Long Distance 2,500 Minutes Plan

Includes monthly charge and per minute rate over 2500 minutes (refer to Appendix B for rates)

## Charter Business® Long Distance 5,000 Minutes Plan

Includes monthly charge and per minute rate over 5000 minutes (refer to Appendix B for rates)

### Charter Business® Long Distance 10,000 Minutes Plan

Includes monthly charge and per minute rate over 10,000 minutes (refer to Appendix B for rates)

### Charter Business® Long Distance 20,000 Minutes Plan

Includes monthly charge and per minute rate over 20,000 minutes (refer to Appendix B for rates)

#### Charter Business® Long Distance 40,000 Minutes Plan

Includes monthly charge and per minute rate over 40,000 minutes (refer to Appendix B for rates)

All long distance plans include interstate and intrastate calling.

- Interstate includes Continental United States (including Alaska and Hawaii), Canada and Puerto Rico
- Intrastate includes IntraLATA/local toll and InterLATA calls

The following monthly prices for long distance plans are available through our National Accounts Channel only and are based on number of lines purchased.

(N)

(N)

(N)

100 Minutes 300 Minutes 600 Minutes 1,000 Minutes 2,500 Minutes 5,000 Minutes 10,000 Minutes 20,000 Minutes

40,000 Minutes

(N)

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SC PSC TARIFF No. 4 3<sup>rd</sup> Revised Page No. 19.2 Replaces 2<sup>nd</sup> Revised Page No. 19.2

## 5.5. Long Distance Services for Business (cont'd)

## Charter Business® Unlimited Long Distance Plan

The Charter Business® Unlimited Long Distance service includes unlimited minutes for interstate and intrastate calls. This service is only available to Business Customers using Charter basic business lines on a single account at a single location. The Customer must select Charter as the IntraLATA and InterLATA toll carrier and subscribe to Charter Business® Unlimited Long Distance on any line of the account. This service may not be combined with any other Long Distance Minute Plan on the same account. Early termination fees may apply to package discount offerings. Charter Business® Unlimited Long Distance applies to calls within the US (including Alaska and Hawaii), Puerto Rico and Canada. International calling is not included with this plan. Taxes, fees and other charges will apply. Prices do not include local line or feature charges.

Callers must dial 1 + telephone number for a domestic call to be included without an additional charge. The Charter Business® Unlimited Long Distance service does not include calls to directory assistance, calling card, or operator services. Auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance internet or intranet access, call center and certain switching applications are not included. Usage may be monitored for compliance/abnormal usage and the Customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If Charter determines that Customer's use of the Service violates any of these and other restrictions, Charter, at its sole option, may move the Customer to another long distance plan or may

Refer to Appendix B for rates

The following per line/per month prices for the Unlimited Long Distance Plan are available through our National Accounts Channel only and are based on the number of lines purchased.

0-99 Lines 100-499 Lines 500-599 Lines 1000+ Lines (N)

(N)

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Replaces 2<sup>nd</sup> Revised Page No. 19.6

## 5.5. Long Distance Services for Business (Cont'd)

#### **Business Service Packages**

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Internet are not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed. Refer to Appendix B for all rates.

Charter Business Bundle® - regulated service and one non-regulated service
The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

Long Distance 100 Minutes Plan Long Distance 300 Minutes Plan Long Distance 600 Minutes Plan Long Distance 1,000 Minutes Plan Long Distance 2,500 Minutes Plan Long Distance 5,000 Minutes Plan Long Distance 10,000 Minutes Plan Long Distance 20,000 Minutes Plan Long Distance 40,000 Minutes Plan Unlimited Long Distance Plan

The following monthly Charter Business Bundle long distance plans are available through our National Accounts Channel based on the number of lines purchased.

Accounts Channel based on the number of lines purchased.

100 Minutes
300 Minutes

600 Minutes 1,000 Minutes 2,500 Minutes 5,000 Minutes 10,000 Minutes 20,000 Minutes 40,000 Minutes Unlimited LD

(M)

(N)

(N)

(N)

(N)

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SC PSC TARIFF No. 4

1<sup>st</sup> Revised Page No. 19.7 Cancels Original Page No. 19.7

# 5.5. Long Distance Services for Business (Cont'd)

Business Service Packages	(M)
Charter Business Bundle® - regulated service and two non-regulated services The customer must purchase the regulated service shown and both Charter Business® Video and Charter Business® Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current rate for the remaining services.	
Long Distance 100 Minutes Plan Long Distance 300 Minutes Plan Long Distance 600 Minutes Plan Long Distance 1,000 Minutes Plan Long Distance 2,500 Minutes Plan Long Distance 5,000 Minutes Plan Long Distance 10,000 Minutes Plan Long Distance 20,000 Minutes Plan Long Distance 20,000 Minutes Plan Long Distance 40,000 Minutes Plan Long Distance 40,000 Minutes Plan Unlimited Long Distance Plan	(M)
The following monthly Charter Business Bundle long distance plans are available through Our National Accounts Channel based on the number of lines purchased.	(N) (N)
100 Minutes 300 Minutes 600 Minutes 1,000 Minutes 2,500 Minutes 5,000 Minutes 10,000 Minutes 20,000 Minutes 40,000 Minutes Unlimited LD	(X) 
Offinition Ed.	(1.4)

#### \$35 Retention Offer

The Telephone Company will provide a retention offer of a Business Line, Solutions or Solutions Plus and Unlimited Long Distance for \$35 per month and free standard installation to existing Charter Business® customers. This offer is limited to existing customers of affiliate services who have had the affiliate service for a minimum of 60 days and the account is in current status.

The customer must retain the telephone service and affiliate services on a 12, 24 or 36 month term. Additional packages of the Business Line, Solutions or Solutions Plus and Unlimited Long Distance for \$35 along with free standard installation may be purchased on the same order for the same term.

This offer will be available in all exchange areas where the Telephone Company provides service under the terms and conditions of this tariff.

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# Appendix B – Current Business Price List – Long Distance Service(s)

Section Service Description

# 5.5 Business Basic Local Service with Long Distance

Rates shown are for the long distance service only and do not include the rate for the line.

	Current Monthly Charge	Per Minute <u>Over Plan</u>
Basic Line with Long Distance Intrastate Interstate	\$ 0.00	\$ 0.07 \$ 0.07
Basic Line with Long Distance – 100 Intrastate Interstate	\$ 5.98	\$ 0.06 \$ 0.06
Basic Line with Long Distance - 300 Intrastate Interstate	\$ 14.99	\$ 0.05 \$ 0.05
Basic Line with Long Distance - 600 Intrastate Interstate	\$ 26.98	\$ 0.045 \$ 0.045
Basic Line with Long Distance - 1000 Intrastate Interstate	\$ 39.99	\$ 0.04 \$ 0.04
Basic Line with Long Distance - 2500 Intrastate Interstate	\$ 98.00	\$ 0.035 \$ 0.035
Basic Line with Long Distance - 5000 Intrastate Interstate	\$ 180.00	\$ 0.03 \$ 0.03
Basic Line with Long Distance – 10,000 Intrastate Interstate	\$ 320.00	\$ 0.027 \$ 0.027
Basic Line with Long Distance – 20,000 Intrastate Interstate	\$ 500.00	\$ 0.021 \$ 0.021
Basic Line with Long Distance – 40,000 Intrastate Interstate	\$900.00	\$ 0.018 \$ 0.018

(M)

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# Appendix B - Current Business Price List - Long Distance Service(s) (cont'd)

(N)

# 5.5 Business Basic Local Service with Long Distance

Monthly prices

	igh our National Accounts Channel	AMORPHANIS
Number of Lines for 12 Mo		
<u>0-99 Lines</u> 100 Minutes	Monthly Charge \$ 5.98	
300 Minutes	\$ 14.99	
600 Minutes	\$ 26.98	
1,000 Minutes	\$ 39.99	
2,500 Minutes	\$ 98.00	
5,000 Minutes 10,000 Minutes	\$180.00 \$320.00	
20,000 Minutes	\$500.00	
\$40,000 Minutes	\$900.00	
100-499 Lines		
100 Winutes	\$ 5.38	
300 Minutes	\$ 13.49	
600 Minutes	\$ 24.28	
1,000 Minutes	\$ 35.99	
2,500 Minutes 5,000 Minutes	\$ 88.20 \$162.00	
10,000 Minutes	\$288.00	
20,000 Minutes	\$450.00	***
\$40,000 Minutes	\$810.00	-
500-999 Lines		
100 Minutes	\$ 4.78	
300 Minutes	\$ 11.99 \$ 21.58	
600 Minutes 1,000 Minutes	\$ 31.99	***************************************
2,500 Minutes	\$ 78.40	
5,000 Minutes	\$144.00	
10,000 Minutes	\$256.00	
20,000 Minutes	\$400.00 \$720.00	
\$40,000 Minutes	\$720.00	
1000+ Lines	¢ 440	
100 Minutes 300 Minutes	\$ 4.19 \$ 10.49	
600 Minutes	\$ 18.89	
1,000 Minutes	\$ 27.99	
2,500 Minutes	\$ 68.60	
5,000 Minutes 10,000 Minutes	\$126.00 \$224.00	
20,000 Minutes	\$350.00 \$350.00	
\$40,000 Minutes	\$630.00	(N)
		(8.4)

(M)

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Effective Date: October 13, 2011 Issue Date: October 12, 2011

Appendix	B – Current Business Price	List – Long Distance Service(s) (cont'd)	(N)
5.5 Busin	ess Basic Local Service wit	h Long Distance	- constant
Monthly pri	ices for Unlimited Long Distan Number of Lines for 12 N	ce through our National Accounts Channel Months or Longer	
	0-99 Lines 100-499	\$ 19.97 \$ 17.97	
	500-599	\$ 15.98	(41)
	1000+	\$ 13.98	(N)
Unlimited L	ong Distance per line	\$ 19.97	(M)

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4<sup>th</sup> Revised Page No. 24 Replaces 3<sup>rd</sup> Revised Page No. 24

## Appendix B - Current Business Price List - Long Distance Service(s)

## 5.5 Charter Business® Service Packages (cont'd)

Long Distance Plan	Regulated Service & One Non-Regulated Service	Rates Over Plan Minutes
Long Distance 100 Minutes Plan	\$ 5.38	\$.06 per minute
Long Distance 300 Minutes Plan	\$ 13.49	\$.05 per minute
Long Distance 600 Minutes Plan	\$ 24.28	\$.045 per minute
Long Distance 1,000 Minutes Plan	\$ 35.99	\$ 04 per minute
Long Distance 2,500 Minutes Plan	\$ 88.20	\$.035 per minute
Long Distance 5,000 Minutes Plan	\$162.00	\$.03 per minute
Long Distance 10,000 Minutes Plan	\$288.00	\$.027 per minute
Long Distance 20,000 Minutes Plan	\$450.00	\$.021 per minute
Long Distance 40,000 Minutes Plan	\$810.00	\$.018 per minute
Unlimited Long Distance Plan	\$ 17.97	N/A

Charter Business Bundle long distance plans through National Accounts Channel (N)

	Number of Lines for 12 Months or Longer				(N)
	<u>0-99</u>	<u>100-499</u>	<u>500-999</u>	<u>1000+</u>	1
100 Minutes	\$5.38	\$4.84	\$4.30	\$3.77	
300 Minutes	\$13.49	\$12.14	\$10.79	\$9.44	1
600 Minutes	\$24.28	\$21.85	\$19.42	\$17.00	
1,000 Minutes	\$35.99	\$32.39	\$28.79	\$25.19	
2,500 Minutes	\$88.20	\$79.38	\$70.56	\$61.74	
5,000 Minutes	\$162.00	\$145.80	\$129.60	\$113.40	
10,000 Minutes	\$288.00	\$259.20	\$230.40	\$201.60	
20,000 Minutes	\$450.00	\$405.00	\$360.00	\$315.00	
40,000 Minutes	\$810.00	\$729.00	\$648.00	\$567.00	3
Unlimited LD	\$17.97	\$16.17	\$14.38	\$12.58	(N)

(M)

(M)

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### Appendix B – Current Business Price List – Long Distance Service(s)

## 5.5 Charter Business® Service Packages (cont'd)

(N)

(M)

(N)

Effective 2/01/11 existing customers who subscribe to the rates listed below will be "grandfathered" and allowed to retain this rate until: 1) service is disconnected due to customer's request, 2) non pay disconnection of telephone service or 3) Customer is notified by the Telephone Company that the "grandfathered" rate has been discontinued.

Long Distance Plan	Regulated Service & One Non-Regulated Service	Rates Over Plan Minutes	***************************************
Long Distance 100 Minutes Plan	\$ 5.08	\$.06 per minute	
Long Distance 300 Minutes Plan	\$ 12.74	\$ 05 per minute	
Long Distance 600 Minutes Plan	\$ 22.93	\$.045 per minute	
Long Distance 1,000 Minutes Plan	\$ 33.99	\$.04 per minute	
Long Distance 2,500 Minutes Plan	\$ 83.30	\$.035 per minute	
Long Distance 5,000 Minutes Plan	\$153.00	\$.03 per minute	
Long Distance 10,000 Minutes Plan	\$272.00	\$.027 per minute	
Long Distance 20,000 Minutes Plan	\$425.00	\$.021 per minute	
Long Distance 40,000 Minutes Plan	\$765.00	\$.018 per minute	I
Unlimited Long Distance Plan	\$ 16.97	N/A	(M)

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(N)

## Appendix B – Current Business Price List – Long Distance Service(s)

### 5.5 Charter Business® Service Packages (cont'd)

Regulated Service & Two Non-Regulated <u>Services</u>	Rates Over Plan Minutes
\$ 4.78	\$.06 per minute
\$ 11.99	\$.05 per minute
\$ 21.58	\$.045 per minute
\$ 31.99	\$.04 per minute
\$ 78.40	\$.035 per minute
\$144.00	\$.03 per minute
\$256.00	\$.027 per minute
\$400.00	\$.021 per minute
\$720.00	\$.018 per minute
\$ 15.98	N/A
	Service & Two Non-Regulated Services  \$ 4.78 \$ 11.99 \$ 21.58 \$ 31.99 \$ 78.40 \$144.00 \$256.00 \$400.00 \$720.00

Charter Business Bundle long distance plans through National Accounts Channel

	Number of Lines for 12 Months or Longer				(N)
	<u>0-99</u>	<u>100-499</u>	<u>500-999</u>	<u> 1000+</u>	1
100 Minutes	\$ 4.78	\$ 4.30	\$ 3.82	\$ 3.35	
300 Minutes	\$ 11.99	\$ 10.79	\$ 9.59	\$ 8.39	
600 Minutes	\$ 21.58	\$ 19.42	\$ 17.26	\$ 15.11	
1,000 Minutes	\$ 31.99	\$ 28.79	\$ 25.59	\$ 22.39	
2,500 Minutes	\$ 78.40	\$ 70.56	\$ 62.72	\$ 54.88	
5,000 Minutes	\$144.00	\$129.60	\$115.20	\$100.80	
10,000 Minutes	\$256.00	\$230.40	\$204.80	\$179.20	
20,000 Minutes	\$400.00	\$360.00	\$320.00	\$280.00	
40,000 Minutes	\$720.00	\$648.00	\$576.00	\$504.00	***************************************
Unlimited LD	\$ 15.98	\$ 14.38	\$ 12.78	\$ 11.19	(N)
\$35 Retention Offer	\$ 35.00 per line per mo				
	per line per mo				

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